## **Quality First!**

Arizona's Quality Improvement and Rating System

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## What is Quality First?

- Who
- What
- Where
- When
- How





### Why Invest?

## High Quality Early Care & Education

- Improves academics
- Improves chances of wellbeing
- Decreases need for expensive interventions
- Improves social-emotional development

## Low Quality Early Care & Education

- •Not less growth, no growth (Pianta, et al 2009)
- Increases behavior challenges
- Increases chances of riskybehavior
- Increases risk of poor health
- Hinders social-emotional development



## The History



Phase I:

Improvement to Quality (2009)

Phase II: Quality Rating Pilot (2010)

Phase III: Rollout of Star Rating (2011)

(play video)



# Getting to Rating: Full Participation

Enroll in QF

Quality First Rating

Initial Assessment



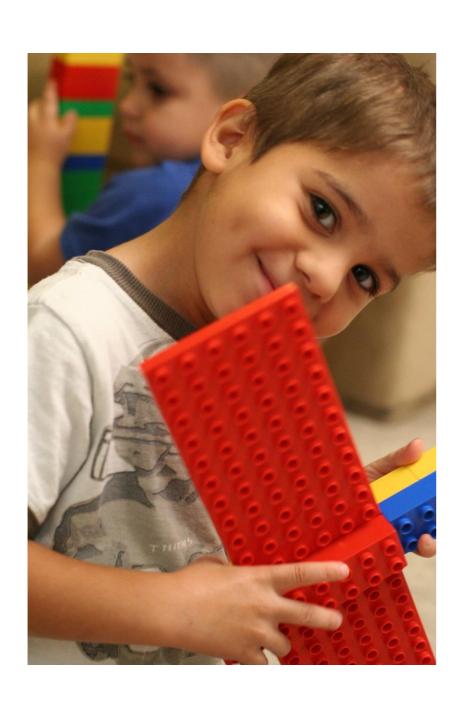
Improvement Planning & Implementation Year 2

Improvement Planning & Implementation Year 1

Progress Assessment



## Quality Rating



#### What is Quality?

- 1. Put on your parent hat
- 2. What will you look for?



## **Defining Quality**

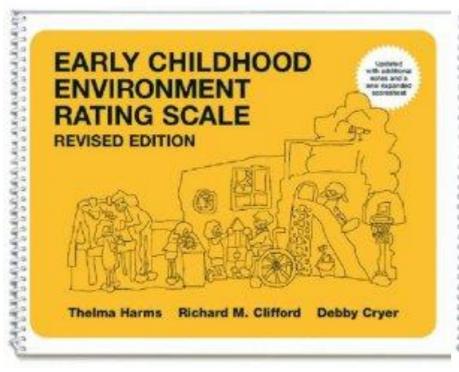
#### **Components of Quality**

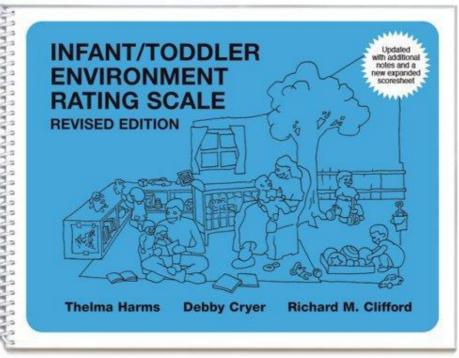
- Environment
- Curriculum & Assessment
- Child & Adult Interactions
- Staff Qualifications
- Administrative Practices
- Family Engagement

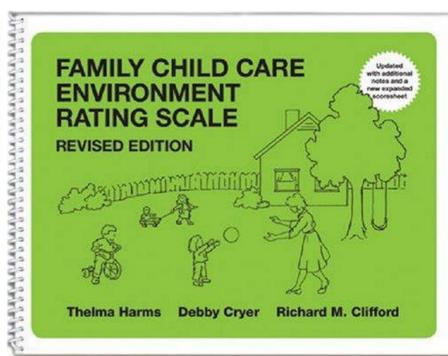




## Measuring the Environment



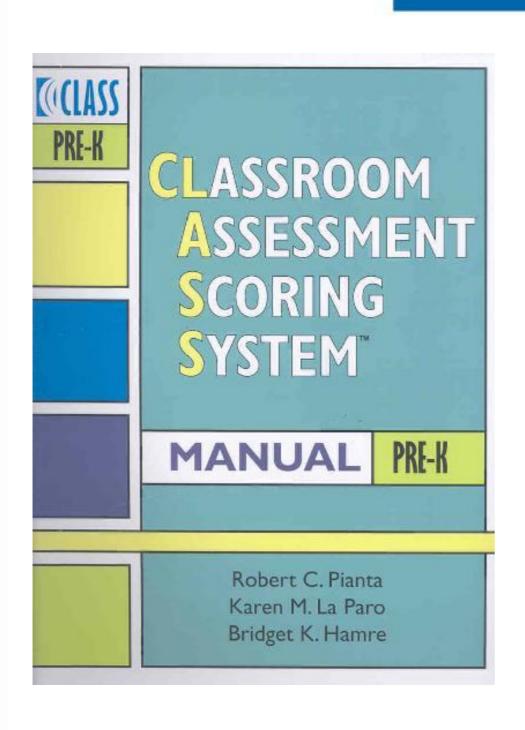




- 1-7 scale
- 1: harmful 3: custodial 5: quality



# Measuring Interactions & Instruction



- 3 Domains
  - Emotional Support
  - ClassroomOrganization
  - Instructional Support
- Scale of 1-7
- Low, Medium, High
- High scores lead to outcomes for kids



### **Additional Measures**



- Family Engagement
- Curriculum &
   Assessment
- AdministrativePractices
  - Staff Qualifications (see handout)

### **QUALITY FIRST** 瞬

#### **Key to Abbreviations:**

ERS - Environmental Rating Scales (ECERS, ITERS, FCCERS)

CLASS - Classroom Assessment Scoring System

ES - Emotional Support Domain

CO - Classroom Organization Domain

IS - Instructional Support Domain

#### OPTION A



		AVERAGE CLASS SCORES:	AVERAGE CLASS SCORES:  (ES 5.0 CO 5.0 LS 2.25	AVERAGE CLASS SCORES:
	$\Rightarrow \Rightarrow$	$ \left(\begin{array}{c} ES \\ 4.5 \end{array}\right) \left(\begin{array}{c} CO \\ 4.5 \end{array}\right) \left(\begin{array}{c} IS \\ 2.0 \end{array}\right) $	[ 5.0 ] [ 5.0 ] [ 2.25 ]	[ 6.0 ] [ 2.5 ]
<del>***</del>	ERS SCORE: No overall score below a 3.0	ERS SCORE: No overall score below a 4.0	ERS SCORE: No overall score below a 5.0	ERS SCORE: No overall score below a 5.0
Holds license/certificate with substantial compliance and has committed to participate in Quality First Rating	POINTS EARNED ON SCALE: 6-12	POINTS EARNED ON SCALE: 13-19	POINTS EARNED ON SCALE: 20-25	POINTS EARNED ON SCALE: 26-32



# National Comparison: Participation

Arizona System	Information from Compendium
Participation in Quality Rating is voluntary	3 states require rating with licensing
	N. Carolina
	New Mexico
	Oklahoma
	One state requires programs receiving
	subsidies to be rated
	Maine
License Requirement	23 states require a center based program to be
AZ enrolls programs that are regulated by	licensed to enroll in QIRS
one of the following:	
• DHS	19 states require home-based programs to be
• DES	licensed to enroll in QIRS
Tribal	
Military	Only one other state enrolls Tribal programs.
	Oklahoma



## National Comparison: Levels

Arizona System	Information from Compendium
5 Levels to Rating	13 of 27 states reviewed also have 5 levels



## National Comparison: Staff Qualifications, Ratios, Group Sizes

Arizona System	Information from Compendium
Staff Qualifications	14 states recognize a BA requirement for a director.
<ul> <li>Arizona requires a percentage of st</li> </ul>	taff, rather
than all staff, to meet certain qualit	fications. 14 (not the same 14) states recognize a BA requirement
• The highest level of teacher (only 5	50%) required for the teacher.
and still receive a good quality (3 st	tar) rating is a
high school diploma and either 3 c	redits in ECE Almost all states recognize the BA requirement or
or 60 hours of training	require the degree for a percentage of the staff, rather
<ul> <li>The highest level of a director requ</li> </ul>	uired to still than all staff.
receive a good quality (3 star) ratin	ng is a CDA
	**Staff qualifications are considered in all 26 states
	QIRS.
Ratios and group sizes are included as	a component   13 other states require either NAEYC or stricter
of quality	ratios/group sizes to receive the highest rating their
	systems. For example:
	<ul> <li>VA requires a 1:3 ratio, max size of 6 for infants and</li> </ul>
	1:7, max size of 14 for 3 year olds
	TN has a 1:13 ratio for 4 year olds with a max group
	size of 20.



## National Comparison: Finances

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Arizona System	Information from Compendium
Provide participants time to improve before being rated (Arizona participants in the full improvement and rating system receive 2 full years of planning and implementation prior to rating)	<ul> <li>4 of 27 states wait a significant amount of time before rating</li> <li>two states rate between 9-12 months</li> <li>two states allow more than 12 months to elapse</li> <li>20 states rate within the first 3 -6 months from application to rating.</li> </ul>
Financial Startup Support (\$7500-\$15,000 per year for 3 years + \$500 one-time, enrollment incentive)	Only 3 other states provide financing to programs prior to rating  • Florida (Palm Beach)  • Indiana  • Pennsylvania
Quality Award Grant Funds Available (1,000 max per year for 3 years)	<ul> <li>Only 11 other states reward programs financially for attaining a particular level of quality. Examples include:</li> <li>one-time merit awards of 250.00-2500 (depending on center size) (Delaware)</li> <li>Merit awards depending on star level earned (1 star starting at \$315, 4 stars starting at \$788) (Pennsylvania)</li> </ul>



FIRST THINGS FIRST

#### Preparing for Assessment

- Participant logs into the Quality
   First website to update their inforamtion in the database.
   Programs that do not have internet access will be mailed a hard copy of the forms.
- Participant gathers documentation required on the Preparing for Rating Checklist within 30 days.
- Participant submits notification to First Things First that they are ready for rating.

- Programs are selected for rating pilot
- Program receives automated notification of selection.

participation.

- The enrollment agreement is sent to the participant. The participant will fax or mail this to First Things First within 7 days.
- After First Things First receives the enrollment agreement, the program will receive a login, password, instructions, and Preparing for Rating Checklist.
- The Quality First Assistant Coordinator provides T & TA for preparring for rating as necessary.

Participant Selection

- First Things First is notified when the participant is ready for rating.
- The Quality First Assistant Coordinator assigns the program to the assessor grantee.
- The assessor will contact the participant to let them know a time frame in which they will visit. At that time, the program can provide dates in which the program is closed, will be on a field trip, etc...
- The assessor will complete the assessment, verifiy points scale evidence and picks up completed points scale documentation.
- Assessments are entered inot the extranet.

Assesment Completion



## Next Steps for Arizona

- Continue improvements
- Test rating requirements and procedures
- Conduct progress assessments

## **Testing Rating**

- Pilot study is underway
- 60 participants
- Compare pilot, baseline and progress data
- Finalize procedures and scoring system

## When Rating Occurs

- Phase III: 2011
- Rating participant recognition
- Marketing campaign
- Website listing
- Parent awareness look for a Quality First
   Participant

## For Information or to Apply for the Pilot:

www.azftf.gov/qualityfirst

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